

**Northern Ontario Service Deliverers
Association**

**2023 Annual General Meeting:
“Stronger & Better Together”**



June 20-22, 2023

**Valhalla Hotel & Conference Centre
1 Valhalla Inn Road
Thunder Bay, Ontario**

Welcome / Bienvenue / Ahnii

AGENDA

Tuesday June 20, 2023	
6:30 pm – 11:00 pm Ballroom 1 & 2	Registration & Networking Reception
6:45 pm - 7:00 pm Ballroom 1 & 2	Welcome / Opening Remarks: Michelle Boileau, NOSDA Chair NOSDA Business Meeting called to order: <ul style="list-style-type: none">• Approval - Revised NOSDA By-Law• Appointments to Nominations Committee
7:00 pm - 7:30 pm Ballroom 1 & 2	Opening Keynote: <ul style="list-style-type: none">• Dr. Chris Mushquash,<ul style="list-style-type: none">○ Professor Department of Psychology Lakehead University NOSM University○ Psychologist Dilico Anishinabek Family Care○ Director Centre for Rural and Northern Health Research Lakehead University○ Vice President Research, Thunder Bay Regional Health Sciences Centre○ Chief Scientist, Thunder Bay Regional Health Research Institute
7:30 pm - 11:00 pm Ballroom 1 & 2	Networking Reception Sponsored by TD Bank

AGENDA

Wednesday June 21, 2023	
7:15 am - 8:15 am Sponsors Ballroom 3	Registration Breakfast Sponsored by Enercare
8:00 am – 8:45 am Ballroom 1 & 2	Opening Ceremonies: Land Acknowledgment - Michelle Boileau , NOSDA Chair Opening Prayer - Cindy Crowe , Blue Sky Community Healing Centre Chief Michelle Solomon Fort William First Nation (Invited) Kevin Holland , Parliamentary Assistant to Minister of Northern Development and Minister of Indigenous Affairs Ken Boshcoff , Mayor City of Thunder Bay, and Board Chair, Thunder Bay DSSAB
8:45 am – 9:30 am Ballroom 1 & 2	Keynote Speaker Dr. Sarita Verma BA, LLB, MD, CCFP, FCFP President, Vice-Chancellor, Dean and CEO NOSM University Moderator: Bill Bradica , CAO Thunder Bay DSSAB
9:30 am – 10:15 am Ballroom 1 & 2	Social Assistance Modernization Cordelia Clarke Julien , ADM MCCSS Moderator: Dan McCormick , CAO Rainy River DSSAB
10:15 am -10:30 am Sponsors Ballroom 3	Break Sponsored by CLEAResult

<p>10:30 am – 11:15 am</p> <p>Ballroom 1 & 2</p>	<p>Housing & Homelessness Panel</p> <p>Lindsay Jones, Director of Policy at Association of Municipalities Ontario (AMO)</p> <p>Jaimee Gaunce, Director of Policy, Ontario Aboriginal Housing Services (OAHS)</p> <p>Howie Wong, CEO, Housing Services Corporation (HSC)</p> <p>Darryl Wolk, Policy Advisor at Ontario Municipal Social Services Association (OMSSA)</p> <p>Moderator: Brian Marks, CAO, Cochrane DSSAB</p>
<p>11:15 am -12:00 pm</p> <p>Ballroom 1 & 2</p>	<p>Planning for Community Housing</p> <p>Stephan Corriveau, Executive Director, Community Housing Transformation Centre</p> <p>Moderator: Brian Marks, CAO, Cochrane DSSAB</p>
<p>12:00 pm - 1:00 pm</p> <p>Sponsors Ballroom 3</p>	<p>Lunch Sponsored by TD Bank</p>
<p>1:00 pm – 1:45 pm</p> <p>Ballroom 1 & 2</p>	<p>Key Priorities AMO, NOMA, FONOM, NOSDA</p> <p>Colin Best, President Association of Municipalities Ontario (AMO)</p> <p>Kristen Oliver, Vice President Northwestern Ontario Municipal Association (NOMA)</p> <p>Michelle Boileau, Chair Northern Ontario Service Deliverers Association (NOSDA)</p> <p>Moderator: Mark King, (NOSDA) Vice Chair</p>
<p>1:45 pm – 2:30 pm</p> <p>Ballroom 1 & 2</p>	<p>Canada-Wide Early Learning & Child Care Agreement (CWELCC) Funding Formula Presentation:</p> <p>Holly Moran, ADM Ministry of Education</p> <p>Moderator: Steve Jacques, General Manager City of Greater Sudbury</p>
<p>2:30 pm – 2:45 pm</p> <p>Sponsors Ballroom 3</p>	<p>Break Sponsored by</p> <p>Acorn Information Solutions</p>

<p>3:00 pm - 3:45 pm</p> <p>Ballroom 1 & 2</p>	<p>Community Paramedicine Panel</p> <p>Dennis Boyd Deputy Chief of Professional Standards, Kenora DSB</p> <p>Jeff Fletcher, Commander of Community Paramedicine, Cochrane DSSAB</p> <p>Julie Ward, Commander of Community Paramedicine, City of Greater Sudbury</p> <p>Moderator: Michael Nadeau, CEO Sault Ste. Marie DSSAB</p>
<p>3:45 pm – 4:30 pm</p> <p>Ballroom 1 & 2</p>	<p>Homelessness, Addictions, and Mental Health in Northern Ontario Revisited</p> <p>Holly Parsons - Research Analyst Northern Policy Institute</p> <p>Moderator: Donna Stewart, CAO Manitoulin-Sudbury DSB</p>
<p>4:30 pm - 5:30 pm</p> <p>Viking Room</p>	<p>Board Chairs and CAO's Session:</p> <ul style="list-style-type: none"> • NOSDA Face to Face Meeting and In-Year Activities Update
<p style="text-align: center;">Catered Dinner Downtown at The Chanterelle on Park 206 Park Ave, Thunder Bay</p> <p style="text-align: center;">6:30pm – 9:30 pm</p> <p style="text-align: center;">Pre-Registration was Required to attend.</p> <ul style="list-style-type: none"> • 6:30pm Shuttle Buses leave Valhalla Hotel • 9:30pm Shuttle leave Restaurant for Valhalla <p>Sponsored by:</p> <p style="text-align: center;">Prēhos</p> <p style="text-align: center;">Demers Ambulances & Crestline Coach Ltd.</p>	

AGENDA

Thursday June 22, 2023	
8:00 am – 9:00 am Sponsors Ballroom 1	Breakfast Sponsored by Acorn Information Solutions
9:00 a.m. – 10 a.m. Ballroom 2 & 3	NOSDA Business <ul style="list-style-type: none">• NOSDA 2022 Proceeding Document• Minutes March 10, 2023 NOSDA Chairs Meeting• 2022 Financial Statement• Nominations Report• Elections• Resolutions Report/Vote on Resolutions
10:00 am - 10:15 am Sponsors Ballroom 1	Break Sponsored by One Human Services Network
10:15 am – 11:15 am Ballroom 2 & 3	Ontario Health North <ul style="list-style-type: none">• Brian Ktytor, Chief Regional Officer, North• Henry Wall, CAO Kenora DSB• Brian Marks, CAO Cochrane DSSAB Moderator: Tammy MacKenzie , CAO Parry Sound DSSAB
11:15 am – 11:30 am Sponsors Ballroom 1	Wrap Up / Adjournment Boxed Lunch Sponsored by TD Bank

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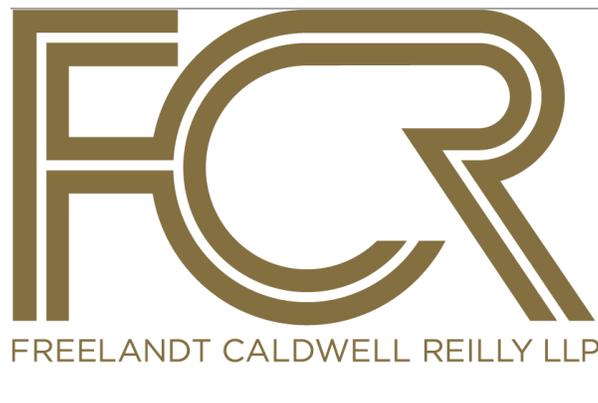
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Speakers Bios

Tuesday June 20

Opening Keynote

Dr. Christopher Mushquash, HBSoc., M.A., Ph.D., C.Psych.



Dr. Christopher Mushquash, Ph.D., C. Psych., is a Canada Research Chair in Indigenous Mental Health and Addiction, and Professor in the Department of Psychology at Lakehead University and the Division of Human Sciences at the Northern Ontario School of Medicine University. He is also Vice President Research at the Thunder Bay Regional Health Sciences Centre and Chief Scientist at the Thunder Bay Regional Health Research Institute. He is the Director of the Centre for Rural and Northern Health Research at Lakehead University. In addition to his academic appointments, Dr. Mushquash is a registered clinical psychologist providing assessment, intervention, and consultation services for First Nations children, adolescents, and adults at Dilico Anishinabek Family Care. Dr. Mushquash is Anishinawbe (Ojibway) and a member of Pawgwasheeng (Pays Plat First Nation).

Wednesday June 21

Keynote Speaker

Dr. Sarita Verma, LLB, MD, CCFP, FCFP



Dr. Sarita Verma is the President, Vice-Chancellor, Dean and CEO of NOSM University. She was the Vice President, Education at the Association of Faculties of Medicine of Canada and is a Professor Emerita in the U of T Department of Family and Community Medicine. Formerly the Deputy Dean of the Faculty of Medicine and Associate Vice-Provost, Health Professions Education she is a family physician who originally trained as a lawyer at the University of Ottawa (1981) and later completed her medical degree at McMaster University (1991). She has been a Diplomat in Canada's Foreign Service and worked with UNHCR in Sudan and Ethiopia for several years. She currently sits on the Board of the Thunder Bay Regional Health Sciences Center (TBRHSC) and the Association of Faculties of Medicine of Canada (AFMC), ICES, Health Services Organization (HSO), Associated Medical Services (AMS) and of the Health Sciences Network Research Institute (HSNRI) in Sudbury.

Wednesday June 21

Social Assistance Modernization

Cordelia Clarke Julien, ADM MCCSS



Currently the Assistant Deputy Minister of the Social Assistance Programs Division within the Ministry of Children, Community and Social Services with responsibility for the effective policy development, program design and financial oversight for the Ontario Works (OW) and Ontario Disability Support Programs (ODSP) to provide financial assistance, benefits and other supports to eligible clients. Prior to this, was the Assistant Deputy Minister to the newly created COVID Agri-Food Secretariat, which is a team focused on response and recovery efforts in the agri-food sector. Previously, was the Assistant Deputy

Minister of the Ontario Growth Secretariat (OGS) in the Ministry of Municipal Affairs and Housing where she led the advancement of growth management policy and program discussions on managing growth in Ontario over the next 20-25 years. Over 20 years in the Ontario Public Service, she has established herself as a strategic policy, results-based executive change leader.

Housing & Homelessness Panel

Lindsay Jones, Director of Policy, Association of Municipalities of Ontario



Lindsay Jones joined the Association of Municipalities of Ontario as the Director of Policy and Government Relations in October 2022, where she leads advocacy and policy work on behalf of Ontario's municipal governments. Over the past 20 years, she has developed a deep expertise in strategy, policy and government decision-making through progressively senior roles in the Ontario and federal governments in areas such as income security, labour markets and employment, and community infrastructure. She is a member of the Board of Directors of the Parkdale Queen West Community Health Centre and the Jane and Finch Centre.

Jaimee Gaunce, Director of Policy, Ontario Aboriginal Housing Services



Jaimee Gaunce is From the Pasqua First Nation in Treaty Four Territory in Saskatchewan. She joined OAHS in February 2022 as the Director of Policy. Jaimee has a Bachelor of Health Studies from the University of Regina, Health Managers Certification from the First Nations Health Managers Association, as well she is in her final semester of the Double Honors Degree program in Criminology and Policing at Wilfred Laurier University. Prior to joining Ontario Aboriginal Housing Services Jaimee worked in the private-sector pipeline industry but also has some very unique perspectives in the Indigenous and community housing sector. She sits on the Justice Committee for her First Nation providing

guidance and support to those navigating the Justice System, The Regina Homelessness Board, and the Rhythmic Gymnastics as well as The Community Housing Transformation Centre Board of Directors.

Housing & Homelessness Panel Cont.

Howie Wong, CEO, Housing Services Corporation



Howie Wong has been Chief Executive Officer of Housing Services Corporation since 2013. He is also on the board of several financial service organizations dedicated to the Canadian affordable housing sector: Encasa Financial Inc. (an investment fund manager), HPC Housing Investment Corporation (a lender and mortgage broker) and HSC Insurance. Previously, he was General Counsel and Corporate Secretary of Toronto Community Housing Corporation, Canada's largest affordable housing provider with over 165,000 tenants where he provided oversight to its \$450 million public bond offering and \$350 million corporate debt program; and the establishment of several high-impact joint ventures and public-private partnerships. Prior to joining TCHC, Mr. Wong practiced business law at a national Canadian law firm for over 18 years.

Darryl Wolk, Ontario Municipal Social Services Association, Policy Advisor



Darryl Wolk was born in Kapuskasing and currently lives in Newmarket. Darryl is Manager of Policy Development and Public Affairs at the Ontario Municipal Social Services Association (OMSSA). Darryl has been with OMSSA six years representing Ontario's 47 service managers at provincial tables and works closely on policy and advocacy with NOSDA and AMO.

Planning for Community Housing

Stéphan Corriveau, Executive Director, Community Housing Transformation Centre



Stéphan Corriveau is the Executive Director of the Community Housing Transformation Centre. Throughout his career, he was President of the Canadian Housing and Renewal Association, Executive Director of the Quebec Network of Non-Profit Housing (RQOH), Vice-President and Director - North America of the Habitat International Coalition and member of CHRA's Aboriginal Caucus Working Group. Over the past 30 years, he has had successful experiences in Quebec, Canada, Africa, Latin America and the Middle East as an organizer, project manager, researcher, and advisor for local, regional and national non-profit organizations. He contributed to municipal, provincial, and federal policy development. He actively participated in developing thousands of new housing units and played a key role in restructuring large and small NPOs facing significant challenges. He completed a master's degree in law and one in political science.

Key Priorities AMO, NOMA, NOSDA

Colin Best, President Association of Municipalities of Ontario



Halton Regional Councillor Colin Best has been involved in his community of Milton in many ways. He has served on Milton council for 33 years and Halton council for the past 19 years. He has served on the AMO Board for six years and the Executive for the past four years chairing the Regional and Single Tier Caucus representing 32% of Ontario's population. He has also chaired the AMO Health Task Force for the last two years. On Regional council Colin is the past Chair of the Planning and Public Works Committee and previously the Vice-Chair of the Health and Social Services Committee. Also serving on the Agricultural, Natural Heritage and Joint Waste advisory committees, Children's Aid Society and Police Services Board. On Local Council Colin is the past Chair of the Budget Committee and current serves on the Downtown Milton Business Improvement Area Board and Milton Hydro Board. Previously he has served on the Milton Public Library Board, Community Services Advisory, Heritage and Town Hall expansion committees. Colin is a volunteer member of the Milton Transitional Housing Board, Santa Claus Parade Committee, Friends of Milton District Hospital, Campbellville Community Association and other local groups.

Kristen Oliver, Vice President Northwestern Ontario Municipal Association



Kristen Oliver is in her second term as City Councillor for the Westfort Ward. She is also the Senior Advisor - Municipal & Stakeholder Engagement for Enbridge. Prior to working with Enbridge, Kristen was the executive director of the Northwestern Ontario Municipal Association (NOMA) and honed her political skills working with both orders of the provincial and municipal government. A graduate of Confederation College, Kristen was pleased to return to her alma mater to serve as a Board of Governor. She is past president of Leadership Thunder Bay, a role that helped define her as a community builder.

Michelle Boileau, NOSDA Chair



Elected to the municipal council in the City of Timmins in 2018 and elected as Mayor in 2022, Michelle has been honored to serve on several community boards and committees. In addition to my local appointments, Michelle represents the region as chair of the Northern Ontario Service Deliverers Association. She also serves on the Board of Directors of the Centre de santé communautaire de Timmins and the Cochrane District Social Planning Council. Michelle has over a decade of experience working as director, manager, support staff and part-time professor in the postsecondary education sector. Prior to her election as mayor, Michelle worked as the Employment & Immigration Services Manager for a local community college. She has a Master of Research (M. Res.) degree in Educational and Social Research from the University of London (UK), as well as an Honours Bachelor's (Hon. B.A.) degree from the University of Ottawa.

Key Priorities AMO, NOMA, FONOM, NOSDA cont.

Mark King, NOSDA Vice Chair



Mark King is in his third term as a North Bay City councillor and has served on the District of Nipissing Social Services Administration Board for the past seven years, including five years as Chair of the Board. Mark represents the region as vice chair of the Northern Ontario Service Deliverers Association. He was born and raised in North Bay and is owner of H. Freeman & Co. since 1998. Prior to business ownership Mark enjoyed a 23 year career in rail traffic control with CN rail. A study of rail traffic system throughout Canada were the building blocks for his supervision of work programs in the Great Lakes Region and eventual responsibility for rail traffic in North Eastern and Northwestern Ontario and GTA, including GO Transit. As an executive of the North Bay and District Chamber of Commerce he served as a director as President and Past president. He chaired both the Tourism and Government Affairs Committees of the Chamber providing valuable insight into both the assets and challenges of North Bay and area.

Canada-Wide Early Learning & Child Care Funding Formula

Holly Moran, ADM Early Years and Child Care Division, Ministry of Education



Holly Moran is Assistant Deputy Minister of the Early Years and Child Care Division at the Ministry of Education. Holly returned to the Early Years and Child Care Division in 2021 following senior leadership roles in the ministry's Student Support and Field Services Division and Cabinet Office. She first joined the Ministry of Education in 2015 and led the modernization of child care licensing and enforcement following the passage of the Child Care and Early Years Act. Most recently, she helped lead Ontario's discussions with the federal government, resulting in the successful negotiation of the Canada-wide Early Learning and Child Care agreement and has since led the rollout of the implementation in Ontario.

Community Paramedicine Panel

Dennis Boyd Deputy Chief of Professional Standards, Kenora DSB



Dennis began working in EMS while in High School in the late 80s. He then attended Humber College to obtain his Ambulance and Emergency Care certification and returned to Sioux Lookout to work on the Provincial Air Ambulance, 7795, as a "go-temp" employee. Soon after, he returned home to Dryden and took a full-time land Ambulance role at the Dryden Regional Health Center (now operated by the KDSB). After 24 years as a front-line Paramedic, in 2012, he was asked to give up his 911 response role and come into the office to help modernize the local service as the Manager of Quality Assurance, Training and Staff Development. In 2014, he also began working with other services across the province to learn about Community Paramedicine and how it could help meet the needs of the local communities

Jeff Fletcher, Commander Community Paramedicine, Cochrane DSSAB



Jeff Fletcher is the Commander of Community Paramedicine and Special Operations Team Leader for Cochrane District. Prior to assuming this leadership role in 2019, Jeff worked 30 years as a Primary Care Paramedic for Cochrane District, including 22 years as a Critical Care Flight Paramedic for Ornge. A former College Professor and provincial Lead Educator, Jeff continues to evaluate and mentor Paramedics for Sudbury's Health Sciences North. Jeff is the recipient of the OPP Commissioner's Recognition of Service Award and Governor General's Exemplary Service Medal.

Julie Ward, Commander Community Paramedicine, City of Greater Sudbury



Julie Ward is the Commander of Community Paramedicine for the City of Greater Sudbury. She attended Humber College and started her Paramedic journey in Sault Ste. Marie in 1997 and then obtained a fulltime position with Greater Sudbury Paramedic Services in 2000. In addition to her operational experience as a land and advanced care flight paramedic Julie has held various roles with the City of Sudbury Paramedic Services as a Platoon Training Officer and Platoon Superintendent leading her staff and always available when required to assist with new initiatives, pandemic response, and the operationalizing and expansion of the Community Paramedic program. Julie and her spouse Mike enjoy their time off work, in the outdoors at their second home on Manitoulin's south shore, Providence Bay.

Northern Policy Institute - Homelessness, Addictions, and Mental Health in Northern Ontario Revisited

Holly Parsons - Research Analyst



Holly has a background in political science, international relations, human security and peacebuilding. Before joining Northern Policy Institute as a Policy Analyst, Holly gained valuable experience in research, policy analysis, and advocacy while working at grassroots NGOs in Australia and Indonesia. At NPI, Holly has worked on various research projects related to homelessness, addiction and mental health, population growth, northern governance, cost-of-living, and others.

Thursday June 22

Ontario Health North

Brian Ktytor, Chief Regional Officer, North



Brian Ktytor is the Chief Regional Officer, North East & North West Regions Brian is a senior health care leader in northern Ontario and is highly regarded for his compassionate, inclusive, and strategic leadership approach. In 2019, Ontario Health amalgamated twenty-two organizations including the North East and North West Local Health Integration Networks (LHINs). During this time, Brian successfully led his teams through this transition to the new Ontario Health governance model. As the Chief Regional Officer, Brian continues to work with his team on the implementation of the Ministry of Health's mandate to address current health care challenges such as, population health equity, access to the appropriate levels of high quality care, integrated patient flow and transitions in care, a robust aging care continuum, comprehensive community services, surgical recovery, building emergency department capacity, health human resources, and continued response to COVID-19. Born, raised and educated in Northern Ontario, Brian is passionately committed to ensuring that all northern communities receive equitable access to health care, including Indigenous and Francophone populations.